How do I set parental controls on my Netflix account?

As the primary account holder, you have two options to control viewing on your account:

- **Profile-level (soft controls):** Set a maturity level for a particular profile to control the TV shows and movies available for that profile. You, the parent or guardian, ensure your child uses only the correct profile.

- **Account-level (hard controls):** Set a 4-digit PIN that must be entered to play any TV show or movie above a selected maturity level, on any profile. A PIN ensures your child does not watch content rated above your selected maturity level.

Profile-level: How to set the maturity level for an individual profile

1 Access the Your Account page from a web browser and select Manage Profiles.

2 Select the profile you'd like to edit.

3 Under **Allowed TV shows and movies**, select your desired maturity level.

◦ **For Little Kids only** - Watch TV shows and movies suitable for all ages.

◦ **For Older Kids and below** - Watch TV shows and movies suitable for older kids.

◦ **For Teens and below** - Watch TV shows and movies suitable for teens.

◦ **All Maturity levels** - Watch all TV shows and movies, including mature content.

4 Please note that the primary account holder's profile can only be set to **For Teens and below** or **All Maturity levels**.

Select **Save**.

How do I set a PIN for parental controls?

As the primary account holder, you have two options for controlling viewing on the account:

- **Account-level (hard controls):** Set a 4-digit PIN that must be entered to play any TV show or movie above a selected maturity level, on any profile. A PIN ensures your child does not watch content rated above your selected maturity level.

- **Profile-level (soft controls):** Set a maturity level for a particular profile to control the TV shows and movies available for that profile. You, the parent or guardian, ensure your child uses only the correct profile.

Note: *This article contains information on the PIN feature in all countries except Germany and Singapore.*

How to set a PIN for parental controls

Follow these steps to create or update your PIN settings. Please note that PINs are only supported on devices that support profiles.

5 Access the Your Account page from a web browser.

6 Select the link for Parental controls in the **Settings** section.

7 Enter your Netflix account password on the screen.

8 Enter four numbers into the PIN field (no letters).

9 Set your **PIN protection level** from the following options:

◦ **Little Kids**

◦ **Older Kids**

◦ **Teens**

◦ **Adults**

10 Note: For definitions of the PIN protection levels, view maturity ratings for your country. Select **Save**.